Fakultas Ilmu Komputer Universitas Indonesia © Harry B. Santoso, PhD & Suci Fadhilah, MA



Nama:	 _
Kelas:	

Antarmuka

Metode Instruksional: THINK - PAIR - SHARE

Berlatih menggunakan Shneiderman's Eight Golden Rules of Interface Design

Petunjuk : Buka aplikasi	, lalu analisis menggunakan <i>Shneiderman's Eight Golden Rules of</i>
Interface Design	

Vamantar	kandisi	anlikaci	
Komentar	KUHUISI	apukasi	

Prinsip Desain Antarmuka	Komentar kondisi aplikasi	
Strive for consistency		
by utilizing familiar icons, colors, menu hierarchy, call-to-		
actions, and user flows when designing similar situations		
and sequence of actions. Standardizing the way		
information is conveyed ensures users are able to apply		
knowledge from one click to another; without the need to		
learn new representations for the same actions.		
Consistency plays an important role by helping users		
become familiar with the digital landscape of your product		
so they can achieve their goals more easily.		
Enable frequent users to use shortcuts. With		
increased use comes the demand for quicker methods of		
completing tasks. For example, both Windows and Mac		
provide users with keyboard shortcuts for copying and		
pasting, so as the user becomes more experienced, they		

Offer informative feedback.

and effortlessly.

The user should know where they are at and what is going on at all times. For every action there should be appropriate, human-readable feedback within a reasonable amount of time. A good example of applying this would be to indicate to the user where they are at in the process when working through a multi-page questionnaire. A bad example we often see is when an error

can navigate and operate the user interface more quickly

Open Course Ware Universitas Indonesia:

Fakultas Ilmu Komputer Universitas Indonesia © Harry B. Santoso, PhD & Suci Fadhilah, MA

message shows an error-code instead of a human-readable and meaningful message.	
Design dialogue to yield closure.	
Don't keep your users guessing. Tell them what their action has led them to. For example, users would appreciate a "Thank You" message and a proof of purchase receipt when they've completed an online purchase.	
Offer simple error handling.	
No one likes to be told they're wrong, especially your users. Systems should be designed to be as fool-proof as possible, but when unavoidable errors occur, ensure users are provided with simple, intuitive step-by-step instructions to solve the problem as quickly and painlessly as possible. For example, flag the text fields where the users forgot to provide input in an online form.	
Permit easy reversal of actions.	
Designers should aim to offer users obvious ways to reverse their actions. These reversals should be permitted at various points whether it occurs after a single action, a data entry or a whole sequence of actions.	
Support internal locus of control.	
Allow your users to be the initiators of actions. Give users the sense that they are in full control of events occurring in the digital space. Earn their trust as you design the system to behave as they expect.	
Reduce short-term memory load.	
Human attention is limited and we are only capable of maintaining around five items in our short-term memory at one time. Therefore, interfaces should be as simple as possible with proper information hierarchy, and choosing recognition over recall. Recognizing something is always easier than recall because recognition involves perceiving cues that help us reach into our vast memory and allowing relevant information to surface. For example, we often find the format of multiple choice questions easier than short answer questions on a test because it only requires us to recognize the answer rather than recall it from our	

Sumber: - https://www.interaction-design.org/literature/article/shneiderman-s-eight-golden-rules-will-help-you-design-better-interfaces